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Monday 11th January 2021

Increased Data Allowance Application Form

Dear Parents & Carers,

At the end of last week, the Government announced a new scheme to support families where internet access is a struggle. This allows you to apply for additional mobile data so that mobile devices can be used directly for educational activities or a mobile device can be used as a hotspot for a laptop, such as the devices provided by the school.

The scheme is open to families who:

- don't have access to a fixed broadband connection
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

We are all facing disruption to our face-to-face education right now so it is the first three points that you need to satisfy in order to be eligible for this scheme.

The network providers below are currently participating in the scheme:

- EE
- Sky Mobile
- Smarty
- Tesco Mobile
- Three
- Virgin Mobile
- O2

You can still complete the form if you are on another network, if they are added to the scheme we will forward your details. More details of each offer can be seen on the back of this letter.

To make the application, [please click on this link](#) and complete the form, including agreeing to the privacy statement, by 12noon on Tuesday 12th January. We will process and submit applications on Tuesday afternoon. Incomplete forms will not be submitted.

Yours sincerely,

Mrs S Viner
Deputy Headteacher



Network Provider Scheme Details:

EE

- Be aware that until the end of January, it may take EE some time to process requests. The recipient will get 20GB of additional data per month until 31 July 2021. The offer is available to both Pay Monthly and Pay-as-you-go customers. A text message will be sent to the nominated device once the additional data has been added to the account. EE will process no more than 60,000 requests across all schools. If they reach this limit, they will not accept further requests.

Sky Mobile

- The recipient will get 100GB of additional data. The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers. Sky Mobile customers will be able to see the data uplift in their piggybank. Sky Mobile will aim to process the request within 14 days. Sky Mobile will process no more than 1800 requests across all schools. If they reach this limit, they will not accept further requests.

Smarty

- The recipient will get unlimited data until 31 July 2021. The offer is available to both Pay Monthly and Pay-as-you-go customers. A text message will be sent to the nominated device once the additional data has been added to the account. Smarty will aim to process the request within 14 days.

Tesco Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021. The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers. A text message will be sent to the nominated device once the additional data has been added to the account. Tesco Mobile will aim to process the request within 14 days. Tesco Mobile will process no more than 1,000 requests across all schools. If they reach this limit, they will not accept further requests.

Three

- The recipient will get unlimited data until 31 July 2021. The offer is available to both Pay Monthly and Pay-as-you-go customers. A text message will be sent to the nominated device once the additional data has been added to the account. Three will aim to process the request within 14 days.

Virgin Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021. The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers. A text message will be sent to the nominated device once the additional data has been added to the account. Virgin Mobile will aim to process the request within 14 days. Virgin Mobile will process no more than 1750 requests across all schools. If they reach this limit, they will not accept further requests. Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go. Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going to www.virginmedia.com/wifiapp.

O2

- Be aware that until the end of January, it may take O2 some time to process requests. The recipient will get 40GB of additional data per month until 31 July 2021. The offer is available to both Pay Monthly and Pay As You Go customers. A text message will be sent to the nominated device once the additional data has been added to the account.